

Cerner Tips and FAQs – Monitors

Q: How long does it take to complete the Cerner eLearning courses?

- It is estimated that the training will take up to 85 minutes.

Q: When can the Monitor access the Cerner system?

- The monitor should obtain a VCH user login a month in advance of their site visit to allow time for set up and systems training.

Q: For how long is the Cerner access valid?

- Cerner is valid for one (1) year. If you wish to extend the access, please ensure your research ethics board certificate and VCHRI Certificate of Operational Approval are valid before requesting an extension.

Q: When does a Research Account for a study close in the Cerner system?

- When a research study ends, the researchers will have a time frame of six (6) months to complete billing/invoicing procedures before the Research Account, PowerPlan and PowerTrials are removed.